

# Privacy Policy

This privacy policy ("policy") will help you understand how Wolla ("us", "we", "our") uses and protects the data you provide to us when you visit and use wolla.io ("website", "service").

We reserve the right to change this policy at any given time, of which you will be promptly updated. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page.

## What User Data We Collect

When you visit the website, we may collect the following data:

- Your IP address.
- Your contact information and email address.
- Other information such as interests and preferences.
- Data profile regarding your online behaviour on our website.

## Why We Collect Your Data

We are collecting your data for several reasons:

- To better understand your needs.
- To improve our services and products.
- To send you promotional emails containing the information we think you will find interesting.
- To contact you to fill out surveys and participate in other types of market research.
- To customise our website according to your online behaviour and personal preferences.

## **Safeguarding and Securing the Data**

Wolla is committed to securing your data and keeping it confidential. Wolla has done all in its power to prevent data theft, unauthorised access, and disclosure by implementing the latest technologies and software, which help us safeguard all the information we collect online.

## **Retention and deletion**

We will retain your data and information as long as needed to provide you the services as well until needed to the performance of the contract held between us.

Please be aware that we will not be able to delete any content you have shared with others or with social media sites, which only you can do directly in your social media provider. You should understand that users who see the content you provide can always save it using any number of techniques: screenshots, in-app functionality, or any other image-capture or audio recording technology. It's also possible, as with any digital information, that someone might be able to access messages forensically or find them in a device's temporary storage.

We do not retain personal data longer than is necessary for the purposes for which it is processed, unless applicable law requires longer retention.

## **Our Cookie Policy**

Once you agree to allow our website to use cookies, you also agree to use the data it collects regarding your online behaviour (analyse web traffic, web pages you spend the most time on, and websites you visit).

The data we collect by using cookies is used to customise our website to your needs. After we use the data for statistical analysis, the data is completely removed from our systems.

Please note that cookies don't allow us to gain control of your computer in any way. They are strictly used to monitor which pages you find useful and which you do not so that we can provide a better experience for you.

If you want to disable cookies, you can do it by accessing the settings of your internet browser. You can visit [www.internetcookies.com](http://www.internetcookies.com), which contains comprehensive information on how to do this on a wide variety of browsers and devices.

### **Links to Other Websites**

Our website contains links that lead to other websites. If you click on these links Wolla is not held responsible for your data and privacy protection. Visiting those websites is not governed by this privacy policy agreement. Make sure to read the privacy policy documentation of the website you go to from our website.

### **Restricting the Collection of your Personal Data**

At some point, you might wish to restrict the use and collection of your personal data. You can achieve this by doing the following:

When you are filling the forms on the website, make sure to check if there is a box which you can leave unchecked, if you don't want to disclose your personal information.

If you have already agreed to share your information with us, feel free to contact us via email and we will be more than happy to change this for you.

Wolla will not lease, sell or distribute your personal information to any third parties, unless we have your permission. We might do so if the law forces us. Your personal information will be used when we need to send you promotional materials if you agree to this privacy policy.

## **Contact us**

To request a copy for your information, unsubscribe from our email list, request for your data to be deleted, or ask a question about your data privacy, please contact us through our Contact Support section in our website.